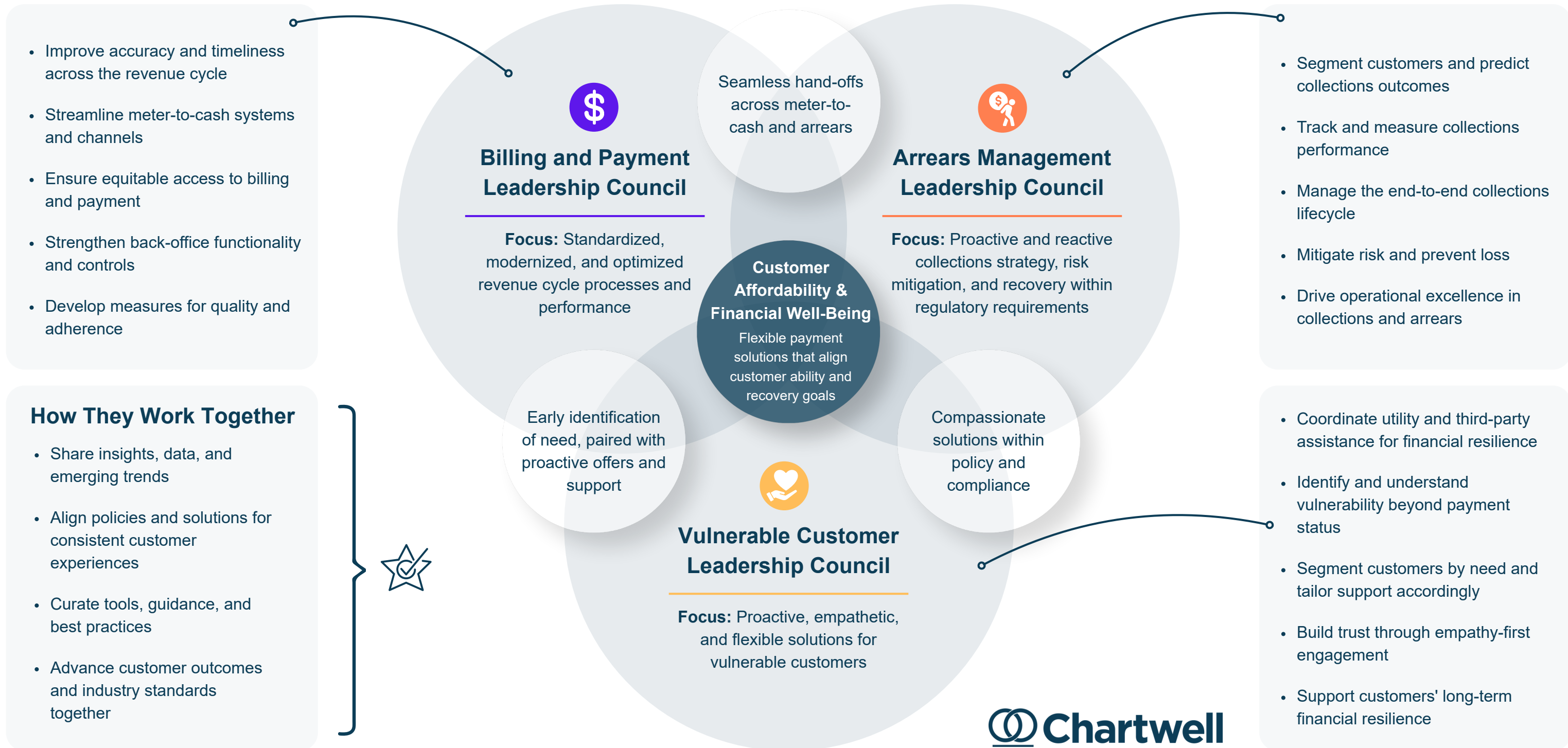


The Affordability Ecosystem: Stronger Together

One connected mission: **Improve customer outcomes and financial health** across the affordability journey.



DIFFERENT FOCUS. SHARED MISSION. STRONGER TOGETHER.



End-to-end perspective across the customer lifecycle



Better decisions through shared insights, data, and benchmarking



More consistent customer experiences across billing, payments, and support



Improved performance across financial management, risk, and recovery outcomes



Greater confidence in compliance and regulatory alignment



Comprehensive affordability outcomes for customers and communities