

# Chartwell's **EMACS**

The Customer Experience Conference  
October 7-9, 2025 · Dallas

2025  
SCHEDULE

## TUESDAY, OCT. 7

7:30 AM - 4:30 PM

*Members & Invited Guests Only:*

**Chartwell's Leadership Council Meetings**

6:00 - 7:30 PM

Chartwell's EMACS Conference Welcome Reception

## WEDNESDAY, OCT. 8

7:30 - 8:30 AM

Breakfast

8:30 - 11:45 AM

Conference General Sessions

11:45 AM - 1:00 PM

Lunch

1:00 - 4:45 PM

Conference Afternoon Sessions

5:30 PM

EMACS Conference Networking Reception



**EMACS**  
**Video**

## THURSDAY, OCT. 9

7:30 - 8:30 AM

Breakfast

8:30 - 11:40 AM

Conference General Sessions

11:40 AM - 1:00PM

Chartwell's Best Practices Awards Luncheon

1:00 - 5:15 PM

Conference Afternoon Sessions

5:45 PM

The Main Event at Gilley's Dallas

8:30 PM

Adjourn

