

Chartwell's **EMACS**

The Customer Experience Conference
October 8-11, 2024 · San Antonio

2024
SCHEDULE

TUESDAY, OCT. 8

6:00 PM | Chartwell's EMACS Conference Welcome Reception

WEDNESDAY, OCT. 9

7:30 - 8:30 AM | Breakfast

8:30 AM - 12:00 PM | Conference General Sessions

12:00 - 1:30 PM | Lunch

1:30 - 4:30 PM | Conference Afternoon Sessions

5:00 PM | EMACS Conference Networking Reception

THURSDAY, OCT. 10

7:30 - 8:30 AM | Breakfast

8:30 - 11:20 AM | Conference General Sessions

11:20 AM - 12:45 PM | Chartwell's Best Practices Awards Luncheon

1:15 - 4:55 PM | Conference Afternoon Sessions

5:30 PM | The Main Event

FRIDAY, OCT. 11

7:30 - 8:30 AM | Breakfast

8:30 AM - 12:00 PM | Conference General Sessions